By: Suzila Mohamad Kasim Senior Librarian Research and Information Services Division Perpustakaan Sultan Abdul Samad, Universiti Putra Malaysia

What kind of help can you get from the Liaison Librarians?

In an effort to support and strengthen the learning, teaching and research activities in UPM, the university library has established an extensive program of liaison services to serve as a contact person for the academic community the faculty, staff and students. The service aims to:

- Assist users with information requests in person, by phone, or via e-mail.
- To maintain rapport between the library and faculties, schools, institutes and centres and serve as a contact person for the academic community of the faculty, staff and students.
- Educate users on how to access, identify and evaluate various resources as to satisfy in their information needs.
- Provide scheduled reference and research services.
- Conduct Information Literacy Programme for new students.
- Assist in strengthening the collection development in their specific fields.
- Ensure teaching and learning needs of the university community are met.

Programme Modules

Module 1: Introduction to the library

Module 2: WebOPAC

Module 3: Information Search Strategy Module 4:
Library
Information
Skills on
Online Databases

Module 5: Mendeley

Users are free to contact the Liaison Librarians and arrange for class instruction / group tours / or even set up one-to-one research assistance

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Get to know your subject Liaison Librarian and make use of the knowledge and the service that they can offer!!!



Lib4U at the Faculty of **Computer Science &** Information Technology